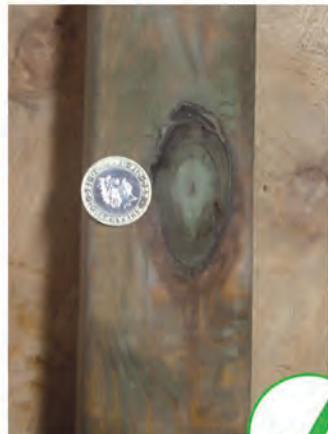




The mark of responsible forestry

Here at Zest we are very proud to be FSC approved and we are a very green company. Timber is a natural product, and splits and cracks will appear, this is due to changes in temperature and humidity causing the timber to expand and contract. This is to be expected and is not a cause for concern; it will not affect the strength or durability of the product.

If you are concerned about a split or crack if a 2p piece will fit easily in to it then we would ask you to email a photo to your retailer so it can be investigated and exchange that part if necessary.



Normal Splits, Knots, Sun-bleaching and Pressure Treatment spotting, are no cause for concern.



Should you find a Large split or Dead knot, please email a photo to your retailer for investigation.

Pressure Treated products should not have any further treatments applied for the first 6 months after purchase. The green spotting you may see on the surface of the product is caused by salt leaving the timber during the pressure treatment process.

It will fade over time and does not affect the durability of the product.

Please turn over for FAQ's.